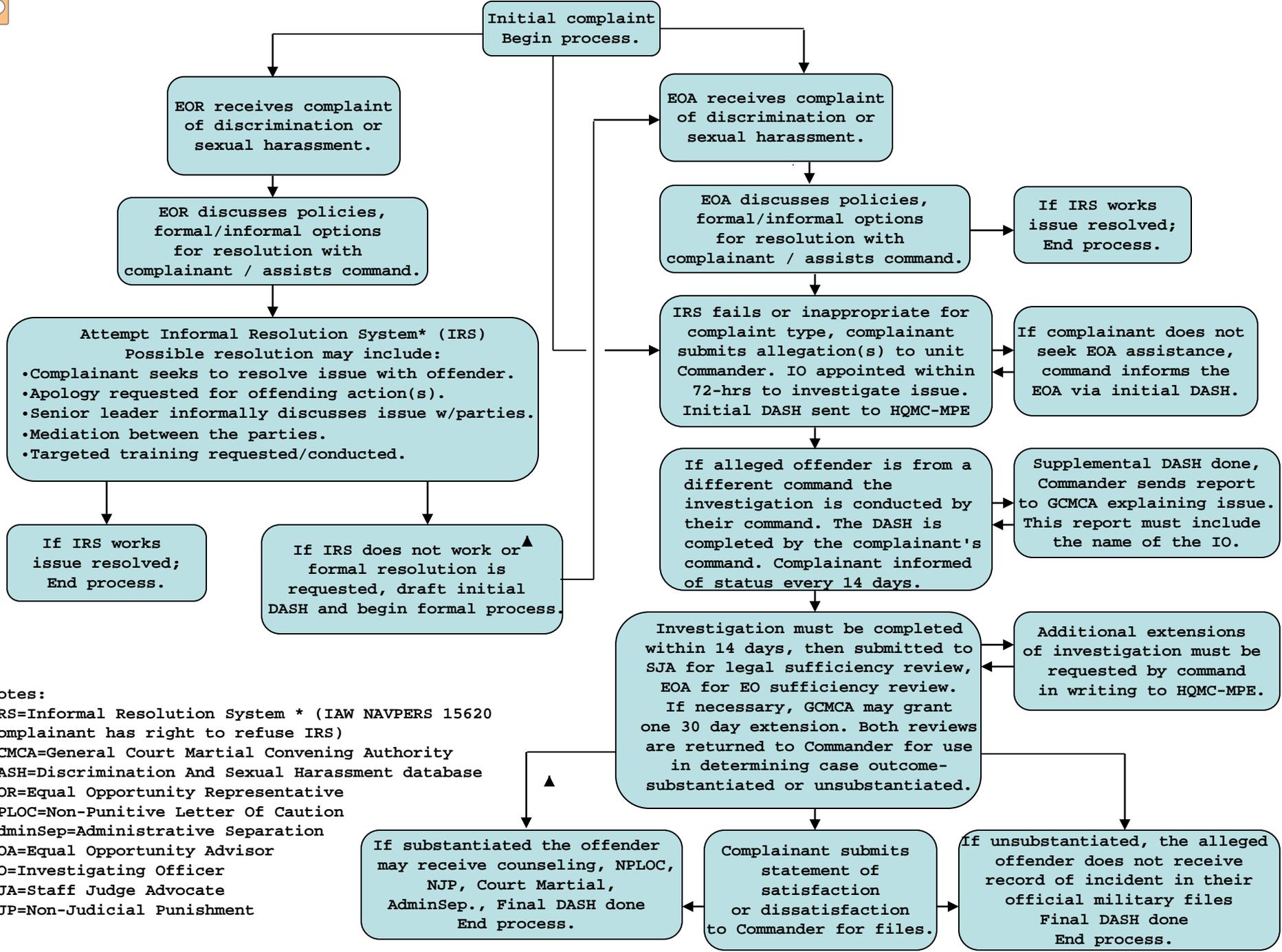


# United States Marine Corps

## The Complaint Process for Formal and Informal Complaints



Notes:  
 IRS=Informal Resolution System \* (IAW NAVPERS 15620  
 complainant has right to refuse IRS)  
 GCMCA=General Court Martial Convening Authority  
 DASH=Discrimination And Sexual Harassment database  
 EOR=Equal Opportunity Representative  
 NPLOC=Non-Punitive Letter Of Caution  
 AdminSep=Administrative Separation  
 EOA=Equal Opportunity Advisor  
 IO=Investigating Officer  
 SJA=Staff Judge Advocate  
 NJP=Non-Judicial Punishment